

S E R V I C E N O T E

SUPERSEDES: None

8711A Network Analyzer

Serial Numbers: 0000A00000 / 3212A00629

Display instability problem**To Be Performed By:** Agilent-Qualified Personnel or Customer**Parts Required:**

P/N	Description
5062-3437	Display Asy, Exch.

Situation:

An intermittent cable assembly has been found to cause the display to exhibit some vertical jitter or jumping of about one character's height. This jumping may be very intermittent and may only be apparent after the unit has been on for quite a while.

Solution/Action:

The defective cable is actually in the power supply of the 8711A. Because lower level parts for this power supply are not available, the recommended repair is to replace the entire power supply; order part number 5062-3437. All existing stock of power supplies have been repaired. Only 8711A's with serial numbers listed above may be affected; newer units have been fixed.

DATE: 06 April 1993

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 hrs		
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: 01 November 1995		
AUTHOR: JV	ENTITY: 5300		ADDITIONAL INFORMATION:		